



# Dealing with Spyware and Viruses

## Course Outline

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Spyware and viruses can significantly reduce the performance of your computer and can also cause significant data loss or even theft of banking information. This course teaches ways to get rid of them and how to avoid getting them in the first place!

This course requires basic Windows skills (PC Basics Certification) or equivalent experience. This represents 3 hours of instruction time.

- Introductions
- RAM memory how programs load
- TSR programs
- Discussions on Viruses
  - What are they
  - How do you get them
  - How do they affect your computer
- Virus solutions
- Discussion on Spy ware
  - What is it
  - How does it get on your computer
  - How does it affect your computer
- Spy ware Solutions
- Wrap Up / Feedback/Final Questions